Action to the Community Development Center



Annual Report



# **Table of contents**

## **1:0 Introduction**

Welcome to ACDC's first annual report.

This report provides an introduction to our small organisation and the people working hard every day in our office; states our aims and objectives, and why these areas need tackling with Vietnam; details our key activities and success over the past year and briefly outlines our financial information.

We will continue to publish an annual report from 2013 onwards, to be made available to our partners, donors, supporters and the general public. Through this, we hope to improve understanding and awareness of ACDC's work and connect with our supporters who enable us to carry out our essential and valuable work.

Our main remit is to empower and support disabled people of all ages and genders to fully integrate into society and lead full, satisfying lives. We want to enable disabled people to access education, employment and social activities without discrimination or barriers.

This year has seen us implement three projects with major international donors, as well as continuing to support the disabled community of Vietnam through education, training, employment support and legal advice. We have also expanded our network of DPOs (Disabled People's Organizations) to over 200, and we work closely with them to assess the needs of the community, implement our projects and support their development into self-sustaining organizations.

We have continued our advocacy and awareness campaigns to change the legal and societal attitudes towards people with disabilities (PWDs), and we ensure that disabled people themselves are made fully aware of their rights, underpinned by Vietnamese law. Our legal clinic receives many calls per day from individuals and organisations seeking advice and support.

We hope you find this report to be interesting and helpful. If you have any questions, please do not hesitate to contact us – our details can be found on page 17.

Nguyen Thi Lan Anh Director Action to the Community Development Center (ACDC)

## **2:0 Organizational Structure**



## 3:0 About ACDC

**Name of the Organization:** ACDC (Action to the Community Development Center) is a local NGO with a legal status working in the disability sector. It was formed by a group of experts and activists who have extensive experience working in the sector and shared the same goal: to establish a non-governmental organization to work for people with disabilities in Vietnam.

The center has legal status under the Southeast Asia Scientific Research Association in Vietnam. On December 27, 2011, the Hanoi Department of Science and Technology formally issued the permit for the organization in Decision 857/QD\_TWH.

ACDC consults with government agencies and local businesses on policies for people with disabilities. The organization also conducts research to gain a better understanding of issues/challenges facing the disabled community. Through advancing knowledge and creating a support network using newsletters, forums, web, and social media outlets, ACDC hopes to challenge society's attitude toward people with disabilities and other vulnerable groups.

#### Since its creation, ACDC has focused its works on:

- Organizing a successful series of training courses and workshops for students with disabilities in Hanoi;
- Connecting and cooperating with the Government, INGOs and LNGOs, DPOs and businesses;
- Becoming a core member of CIFPEN;

- Connecting and cooperating with the Asia-Pacific Development Center on Disability (APCD), joining The International Network for Policy Advocacy (INPA);
- Improving the capacity of staff, volunteers and collaborators, through:
  - Training about Policy advocacy, gender integration, developing projects, finance, media,
  - Skills training and improving the English ability of ACDC staff;
- Attending and consulting important meetings with national and international agencies:
  - Supporting the Lao Government in constructing a framework for PWDs,
  - Meeting with the Executive Director of MIUSA in Thailand,
  - Attending a workshop for UNESCAP to consult about MDGs and Disability;
- Maintaining the fortnightly and monthly newsletter and free legal consultation line for PWDs.

## **3:1 Interesting web links about ACDC**

http://www.nghilucsong.net/ho-tro-nkt/chi-tiet/168/trung-tam-hanh-dong-vi-su-phat-triencong-dong-(acdc).html

http://msdvietnam.org/881/

http://msdvietnam.org/acdc-to-chuc-toa-dam-phat-trien-kinh-te-cho-phu-nu-khuyet-tat/

http://www.baomoi.com/Xuong-rong-van-no-hoa/139/12198998.epi

http://www.baomoi.com/Giam-doc-xuong-thuy-tinh-nhan-giai-Tam-nhin-Phu-nu-2013/82/12006339.epi

http://trogiupphaply.com.vn/detail.aspx?lang=1&id\_tin=112&id\_m=11#.UwHQhNJ\_vHI

## 4:0 ACDC Profile

ACDC (Action to the Community Development Center) at this moment is in its development stage. People are the main resource for ACDC in its effort to become an organization with a good reputation, potential and making many contributions to the work of creating an inclusive and barrier free community for people living with disabilities in coming years. The center wants to build a team of young people with enthusiasm, strong professional skills and dedication to help the center reach that goal.

#### 4:1 Mission

We exist for the sustainable development of Vietnam's disability community.

#### 4:2 Vision

A barrier-free society for people living with disabilities and other vulnerable groups.

#### **4:3 Values and Practices**

- Act as a professional organization in providing legal consultancy and assistance for DPOs and vulnerable people so that they can develop their organizations
- Act as a reliable bridge between government agencies, NGOs, businesses and people with disabilities and vulnerable people
- Act as a responsible and reliable organization for people with disabilities and the vulnerable community in Vietnam
- We use the 5Ps as a principle to guide our work: People Participation Passion Professionalism Partnership

#### 4:4 ACDC Staff

- Nguyen Thi Lan Anh MBA, Director
- Nguyen Ngọc Lan Attorney at Law, Vice Director
- Đàm Việt Hà- Bachelor of journalism, Vice Director
- Trần Ngọc Tuyết Mai Bachelor of Engineer, HR Manager
- Mai Thị Liên –Bachelor of Accounting, Accountant
- Nguyen Thi Quy MA of social work, Project Coordinator
- Do Thi Hong Thuan Bachelor of Business English and Development Studies
- Trinh Thị Lê –Bachelor of Social work; Project Officer
- Trần Thị Minh Bachelor of literature; Communication Officer
- Cao Thi Thanh Huyen Attorney at Law, Lawyer

- Nguyen Thi Binh Attorney at Law, Lawyer.
- Tran Thi Hoai Bachelor of Information and library, Administrator
- Nghiem Thi Thu Trang Bachelor of Linguistics, Research Assistant.

## **5:0 Key Objectives**

- Develop a barrier free society for people with disabilities and other vulnerable groups in the society;
- > Build a strong network of disability communities;
- Provide development opportunities for youth with disabilities and improve their capabilities;
- Support active efforts of the government and local authorities for the benefit of people with disabilities and vulnerable groups;
- Cooperate with individuals and organizations that share the same objectives;
- Provide the public with information about people with disabilities;
- Provide free legal consultancy for people with disabilities;
- Protect the rights of people with disabilities and vulnerable groups in activities concerning people with disabilities.

# 6:0 Major Projects

## **6:1 UNDP**

(United Nations Development Program) -http://www.undp.org/content/vietnam/en/home/

#### Promoting the Rights of Persons with disabilities

Official statistics state that, of the 6 million people living with disabilities in Viet Nam, over 1.3 million are children (or about 6.6% of the population). However, an analysis from the governmental Vietnam Household Living Standards Survey based on the International

Classification of Functioning, Disability and Health (ICF) leads to an estimate of as many as 15.3% of Vietnam's population living with disability. The large number of people with disabilities in Viet Nam makes disability an important issue for society and the State; this is why ACDC wants to contribute in reducing these difficulties by helping PWD.

It is necessary to secure access to education, healthcare and economic opportunities while promoting equal rights for all individuals under the law, hence the importance of providing access



to legal advice and knowledge of how to assert t

Article 13 of UN CRPD: Access to Justice declares "States Parties shall ensure effective access to justice for persons with disabilities on an equal basis with others, including through the provision of procedural and age-appropriate accommodations, in order to facilitate their effective role as direct and indirect participants, including as witnesses, in all legal proceedings, including at investigative and other preliminary stages".

The project philosophy will embrace the CRPD principles such as non-discrimination and inclusion. This is a shift from the traditional medical and charitable approach to a human rights focus that promotes inclusion and full participation of people with disabilities in society.

ACDC's proposal to UNPD demonstrates its role to strengthen the voice of PWDs and DPOs through active partnership with State agencies, local organizations and developing a strong network through workshops, training etc. ACDC's activities contribute to these objectives:

- 1. Research on access to justice
- 2. Round-table dialogues with local decision makers
- 3. Develop training materials on how to engage with district leaders for DPO at district levels
- 4. Policy Advocacy Training Courses
- 5. Develop handbook/guidelines for DPO leaders at district level
- 6. Develop training materials for DPOs at district level for networking and advocacy.
- 7. TOT training courses for DPOs at District level about advocacy in local context.
- 8. Design and produce communication products
- 9. Set up and run ACDC's Free Legal advice Unit/clinic.

- 10. Communication Liaison officer (see annex for the ToR)
- 11. National Human Rights Advisor will ensure a human rights approach to the project activities.

20 DPOs (around 3000 members) seek legal advice from this free clinic and their leaders from 20 provinces in Vietnam from north to south will be the direct beneficiaries. Also, PWDs who become members of advocacy networks locally are also direct beneficiaries (estimated about 5000 people). Other members of DPOs are indirect beneficiaries are other PWDs (present and future) who will benefit from advocacy on their behalf. At the least this is expected to have some effect for all PWDs in the provinces covered: i.e. approximately 200 people.

#### Interesting web links about the UNDP project

http://www.dphanoi.org.vn/index.php?option=com\_content&task=view&id=3813

http://www.baomoi.com/Khoi-dong-Du-an-Thuc-day-Quyen-cua-nguoi-khuyettat/122/12122869.epi

### **6:2 HIWC**

(Hanoi International Women's Club) -http://hanoi-iwc.com/

# Sexual health "Cactus Blooming". Ensure reproductive health care for woman with disabilities.

According to statistics published by MOLISA, there are 6.7 million people with disabilities (PWD), which represents 7.8 % of the Vietnamese population. Of these, 3.6 million are women, and 50% of those are of reproductive age. Ba Vi is a North-Western district of Hanoi with a large number of PWD. The lives of PWD, especially women with disabilities, have been faced with many difficulties: in education, occupation, and finance. These difficulties have lowered their quality of life, especially their reproductive health care. They don't have

the opportunity to access information about reproductive health and its services. These lead to the risk of being affected by Sexually Transmitted Diseases (STDs).

The above barriers can result in women with disabilities facing mental health problems, sexual abuse, HIV/AIDS, etc. In particular, the lack of information on reproductive and sexual health, combined with a lack of selfconfidence, can result in being abused and harrassed, with less capacity to ensure personal security and to avoid unexpectedly becoming a single mother.



The above analysis shows us that women with disabilities face multiple difficulties. The community may need short term and long term solutions to support them to reduce their difficulties. This project will be the chance for women with disabilities to become equipped with information and be cared for and consulted in reproductive and sexual health. After the project, there will be women groups with disabilities established to share experiences they learnt as peer counseling. At the same time, this will motivate involvement of of local authorities such as: associate of women, medical authorities in woman with disabilities health care programs.

Project activities:

- 1. WWDs in the scope of the project will be empowered about reproductive health and sexual health through training and documents in the field.
- 2. WWDs have the chance to access medical checks and hygiene instruction, and cure STDs.
- 3. Build up a peer counseling consultancy model via clubs of women with disabilities with periodical meetings sharing and consulting each other in the area.

ACDC is coordinating, managing and supervising all project activities. In each activity, ACDC will be responsible for conducting the involvement of partners and reporting as requested by sponsors. Supervision will be directly conducted at the area and via counterparts' reports, detailing indicators and project-assessing criteria. During implementation, ACDC will coordinate with other related partners: Association of People with disabilities in Ba Vi, Club of women with disabilities in Ba Vi, Medical Center of Ba Vi and the media.

Each activity conducted will have involvement of ACDC staff, to follow and assess progress of the partners' involvement with the project. All activities including assessment and supervision are transparent, clear and in published documents with agencies and supporters.

#### Interesting web links about the 'Cactus Blooming' project

http://www.cwd.vn/index.php?option=com\_content&view=article&id=40:what-is-thedifference-between-archiving-and-trashing-an-article&catid=27:tin-tuc&Itemid=194

http://giaothongvantai.com.vn/chinh-tri-xa-hoi/xa-hoi/201308/xuong-rong-van-no-hoa-giup-nguoi-khuyet-tat-co-nha-332799/

http://www.youtube.com/watch?v=gx88qyd0D6w

http://kinhtemoitruong.vn/news/Khong-gian-xanh/Phu-nu-khuyet-tat-don-than-Xuong-rongvan-no-hoa-1079/

http://www.youtube.com/watch?v=-WgFhOQMSzw&list=LLISssyIPhK-xXP0Dva9x1g&feature=c4-overview

http://saigongiaitri.net/vi/news/TRIEN-LAM-ONLINE/Trien-lam-anh-xuc-dong-ve-phu-nu-don-than-39/

## **6:3 JIFF**

(Justice Initiatives Facilitation Fund) -<u>http://www.jpp-jiff.org.vn/default.aspx</u>

#### Legal advice to people with disabilities

ACDC offers a free of charge legal advice service to people with disabilities. A free legal consulting service for people with disabilities has been provided by ACDC since 2011.

Every day, there are tens of calls to the Center asking for advice related to legal issues in general and other particular issues like social welfare, identifying levels of disability, insurance, employment, single mothers, or other civil problems relating to disability. ACDC's staff has extensive experience and professional knowledge, with the direct participation of

lawyer Nguyen Ngoc Lan and other associate lawyers from quality law offices all over the country. Consultations take place at the center, over the phone, via email, mail and on the website. The Justice Initiatives Facilitation Fund (JIFF) funded this program for 2011-2015. Annual funding form 2011 and 2012 was \$40,000USD with an increase to \$200,000USD for 2013-2015. JIFF is part of The Justice Partnership Programme (JPP), which is funded by the European Commission (EC), Sweden, and Denmark to support justice sector reforms in Vietnam.



#### Interesting web links about the JIFF project

http://www.dphanoi.org.vn/index.php?option=com\_content&task=view&id=3724

http://nccd.molisa.gov.vn/index.php/news/tin-hoat-dong/620-tu-an-phap-ly-mien-phi-chonguoi-khuyet-tat

http://www.drdvietnam.org/component/content/article/13623-tu-van-phap-luat-mien-phi-chonguoi-khuyet-tat.html

http://donghanh.us/tu-van-phap-luat-mien-phi-cho-nguoi-khuyet-tat/

http://asvho.org.vn/modules.php?name=News&op=viewst&sid=2983

http://www.baomoi.com/Tu-van-phap-luat-mien-phi-cho-nguoi-khuyet-tat/144/10587307.epi

http://www.cpv.org.vn/cpv/Modules/News/NewsDetail.aspx?co\_id=10045&cn\_id=575157

http://www.brt.org.vn/28/67726/Tu-van-phap-luat-mien-phi-danh-cho-nguoi-khuyet-tat-Viet-Nam.htm

http://www.youtube.com/watch?v=hEP\_ExeQBEw

http://www.youtube.com/watch?v=pVProyMlpIg&list=UUISssyIPhK-xXP0Dva9x1g&feature=c4-overview

# 7:0 DPO Network

ACDC has links with all the DPOs in Vietnam and maintains a flow of information to and from DPOs, facilitating experience sharing. ACDC has good contacts with key people in Disability policy (see the Advisory Board) and the Director is often consulted or asked to represent Vietnamese PWD at home and abroad.

ACDC has partnered with and works well with LERES (Institute for Legal Advice and Research, part of the National University of Vietnam) and the Law Association of Vietnam. As a new organization ACDC has only a short time to build up experience. However, its

founding members have a wealth of long experience in CSO Disability work, stretching back over 11 years.

ACDC acts as a bridge between government agencies, NGOs, businesses and people living with disabilities. It provides legal consultancy, and disability rights advocacy training and organizational development assistance for DPOs. ACDC plays a major role as a facilitating and coordinating body for the Vietnamese disability community. ACDC's membership consists of more than 200 DPOs and self-help



groups of people living with disabilities from throughout Vietnam.

ACDC is often consulted by the government and is invited regularly to represent Vietnamese people living with disabilities at international forums and events. In addition, Ms Nguyen Thi Lan Anh, Executive Director of ACDC, is an alumna of MIUSA's International Women's Institute on Leadership and Disability in 2012 and a highly respected leader in the Vietnamese disability community.

ACDC has expertise as a TOT training team and developing supportive materials for disability programmes and capacity building, They can arrange for accessible transport and Vietnamese-English and sign language interpreters, providing staff and volunteers, and organizing workshops.

ACDC has been responsible for improving the tools and guidance to promote and expand self-help groups, providing training for groups to increase efficiency in their operations. ACDC has supported business owners in employing PWDs through training and documentation relating to orientation and consistent jobs for disabled employees and other issues.

ACDC has significant PR expertise and good contacts with the media, often generating impressive media coverage of key events.

Projects have included support to disabled youth to facilitate effective inclusion in education and a programme to support single mothers with disabilities (The "Let the Cactus Bloom" project).

## 8:0 Financial Data





# 9:0 Monitoring and Evaluation

A monitoring and evaluation (M&E)

Every year ACDC has M&E process from Organization Assessment audit; staff assessment; annual meetings; staff meeting and others training activities ensure ACDC follow the mission; vision; strategic plan 2012-2016.



## **10:0 Contact Details**

Action to the community Development Center (ACDC), Room 12A08, VNT Tower 19 Nguyen Trai Road, Thanh Xuan District; Hanoi, Vietnam

Tel: + 84 4 6281 1234 (Hot Line) Tel: + 84 4 66 75 3946 – 04 6291 0814

Email: <u>admin@acdc.org.vn</u> Face book fan page : Trung tam ACDC Web site: <u>http://acdc.org.vn</u>