



**Annual  
Report**

**2015**

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## 1:0 Introduction

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I am very happy to present this third annual report from ACDC, reviewing our activities and achievements for 2015. As we embark on our fifth year of operations, and develop our 10 year strategy, it's timely to look back and review our activities, performance and achievements in reaching our goal of developing a barrier free society for people with disabilities and other disadvantaged groups.

In particular we are very pleased that as a result of additional funding and activities on November 12th, 2015 we were opened a representative's office in Hue city to support DPOs and people with disabilities in the central region of Vietnam. In 2016, we intend to open a southern representative office in Binh Phuoc Province.

Some highlights from this year:

➤ **Expanding coverage of Public Health insurance for assistive devices**

Government Circular number 11/2009/TT-BYT which came into effect in August 14th, 2009 details which technical rehabilitation services and treatment days for certain diseases will be paid by public Healthcare Insurance Fund. In 2015, due to advocacy from ACDC the government has agreed to include in the new Circular that orthotics and wheelchairs will also be covered by the insurance.

➤ **“The story of Feet” photography contest:**



This photography contest was run by ACDC from September 2015 to November 2015. We received over 400 entries from contestants of different ages and professions from all over the country. The Facebook page of the contest was also received interest from over 1000 members.

This was the first time that the community used their personal devices (smartphones, cameras) to capture people with disabilities using accessibility equipment.

At the award ceremony, the judges awarded 10 prizes for excellent photos as voted by both the judges and the audience. The prizes accounted for up to 20 million VND.

➤ **Four new Commune Disabled People' Organizations**

From April to September 2015 ACDC Center not only improved capacity but also assisted the establishment of four new commune level DPOs in Dien An, Dien Ngoc (Dien Ban District), Dai Hong, Dai Lanh (Dai Loc District), Quang Nam Province

➤ **Training toolkit for capacity building of DPOs**

The toolkit will be launched in the beginning of 2016 and used by ACDC for training of DPOs throughout the country.

➤ **Representative office in Hue City launched**

On November 12th, 2015 Action to the Community Development Center (ACDC) launched a representative office in Thua Thien Hue Province in central Vietnam. The office will assist in initiating support activities for people with disabilities in this area.

*Head of the office:*

Ms Nguyen Hoang Kha Tu – Project Officer

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Nguyen Thi Lan Anh  
Director  
Action to the Community Development Center (ACDC)

## 2:0 About ACDC

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### 2.1 ACDC Vision, Mission, Capacity and Governance

ACDC is a Vietnamese non-governmental organization (NGO) established in late 2011 as an organization of and for people with disabilities. All the founding members of ACDC share the same ultimate goal of working “towards a barrier-free society for persons with disabilities and other disadvantaged groups”.

**Vision:**

- Act as a professional organization providing legal consultancy and assistance for local DPOs and people with disabilities
- Act as a reliable and trustworthy organization, bridging between government agencies, NGOs, businesses, local communities and people with disabilities
- Act as a reliable and trustworthy organization for people with disabilities in Vietnam

**Mission:**

- Towards a barrier-free society and protecting the rights of Vietnamese persons with disabilities

ACDC was established under Decision No. 857 / QD-TWH dated November 2, 2011 by Southeast Asian Research Association of Vietnam (SEARAV) and has the license No. B/54/2011/DK-KH&CN, dated December 27, 2011.

The ACDC staff are committed to their Vision, Mission, as well as their *Values*, namely:

- *People*: The core staff are the most precious resource of the Centre. The Centre is constantly developing and enhancing its organizational capacity through ongoing learning and development, and accumulated experience.
- *Participation*: The Centre encourages maximum participation of staff, partners and people with disabilities in all activities. The participatory approach is the key to the success of the Centre.
- *Passion*: Although the the Centre is not large, the staff consists of talented people working with passion and heart in order to protect the legitimate rights of persons with disabilities in Vietnam.
- *Professional*: As a local NGO, the Centre is enthusiastic to learn and apply best practices, standards, and experience from international and national organizations. Moreover, the Centre strives to maintain the highest standards in terms of organizational management and operations.
- *Partnership*: The Centre wishes to develop cooperative relations with civil society organizations, businesses, and government agencies in order to achieve our objectives, and ensure the quality and effectiveness of all activities.

Since 2011, ACDC has implemented more than 10 projects focusing on 6 key areas, namely:

- *Strengthening the capacity* of disabled peoples' organizations (DPOs), disabled women, and disabled youth.
- *Advocating and consulting* with government agencies on policies for persons with disabilities to ensure rights based approaches
- Providing *free legal advice* for Persons with disabilities
- *Communicating to persons with disabilities* through different channels such as television, newspapers, magazines, newsletters, websites, and Facebook.
- *Conducting research* and proposing approaches and methods to support full social inclusion of people with disabilities, promoting diversity in terms of employment for people with disabilities;
- *Collaborating* with other organizations and individuals dealing with disability issues to reach the common goals for the sustainable development of people with disabilities and other disadvantaged groups in society.

ACDC's activities are implemented throughout the country. During 2015 we implemented projects in 20 provinces including Ha Giang, Cao Bang, Thai Nguyen, Hanoi, Hai Phong, Ha Nam, Ninh Binh, Nam Dinh, Quang Binh, Quang Tri, Thua Thien Hue, Quang Nam, Da Nang, Lam Dong, Vung Tau, Binh Phuoc, and Ho Chi Minh City.

The Centre's implementing partners include research institutes, social organizations, and government agencies at all levels (commune, district, province, Ministry). Disabled People's Associations at all levels are the main partners as well as the target group of the Centre's programs and projects. ACDC is also one among seven organizational members of the Vietnam Federation of DPOs (VFD). The Director of ACDC is the Special Secretary, Chairman and also member of External Affairs Department of the Association

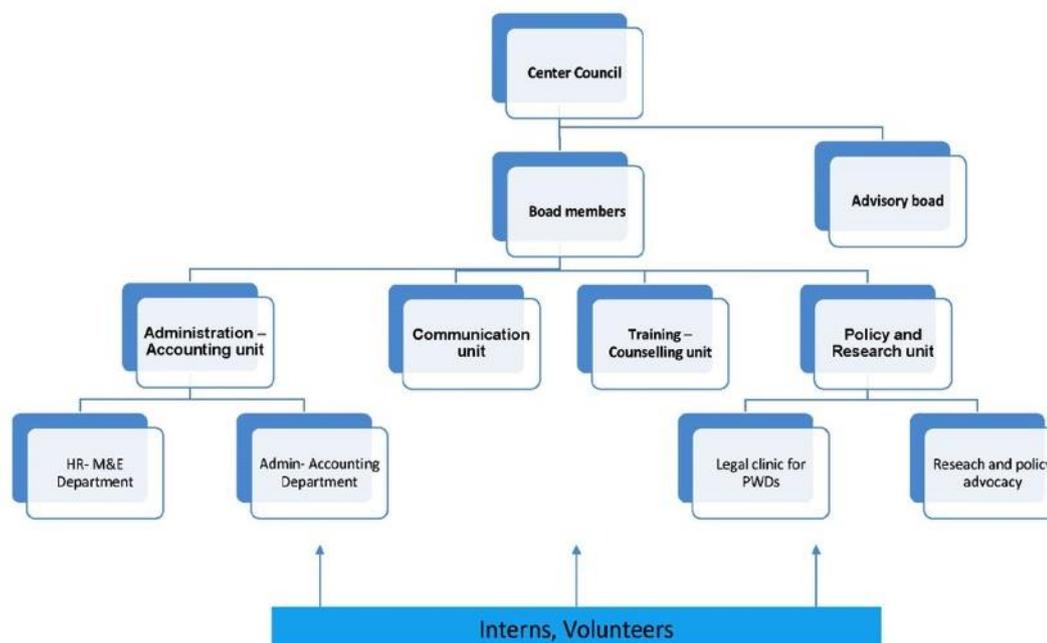
The Centre has a voluntary Board of Trustees comprising five members and a Board of Directors comprising three members. For 2015, the Centre included 14 staff including the director, two deputy directors (human resources and program), 11 full-time staff (financial, administrative, technical, and project officers) as well as 3 interns and 3 advisers.

## 2:2 Key Objectives

- Develop a barrier free society for people with disabilities and other vulnerable groups in the society;
- Build a strong network of disability organizations;
- Provide development opportunities for youth with disabilities and improve their capabilities;
- Support active efforts of the government and local authorities for the benefit of people with disabilities and vulnerable groups;
- Cooperate with individuals and organizations that share the same objectives;
- Provide the public with information about people with disabilities;
- Provide free legal consultancy for people with disabilities;

Protect the rights of people with disabilities and vulnerable groups in activities concerning people with disabilities.

## 2:3 Organisational Structure



## 2.4 ACDC Staff

- Nguyen Thi Lan Anh – MBA, Director
- Nguyen Ng c Lan – Attorney at Law, Vice Director
- Dam Viet Ha - Bachelor of journalism, Vice Director
- Tran Ngoc Tuyet Mai – Bachelor of Engineer, HR Manager
- Mai Th Lien –Bachelor of Accounting, Accountant
- Nguyen Thi Quy – MA of social work, Project Coordinator
- Nguyen Thi Hong Minh, Bachelor of Sociology, , Project Coordinator
- Trinh Thi Le –Bachelor of Social work; Project Officer
- Tran Thi Minh – Bachelor of literature; Communication Officer
- Tran Thi Thuy, Attorney at Law, Lawyer
- Ngo Thi Thu Hang, Attorney at Law, Lawyer
- Luong Minh Tam, Attorney at Law, Lawyer
- Nguyen Thi Anh Ngoc, Bachelor of Psychology, Administrator and Communication Aisstant.
- Nguyen Hoang Kha Tu, Bachelor of Foreign Language, MA of urban environmental management.

## 3:0 Major Projects 2015

During 2015 ACDC was successful in partnering with a number of major donors for the implementation of a number of large projects. In particular we are very proud to have been selected by USAID as an implementing partner for their Vietnam Disabilities Annual Program Statement.

In addition, we continue to implement several projects from 2014.

### 3.1. USAID

(US Agency for International Development) - <https://www.usaid.gov/>

#### **Protecting Persons with Disabilities – 2015 - 2018**

ACDC will be responsible for establishing and capacity building for organizations of people with disabilities (DPOs) in two provinces of Vietnam; Thua Thien Hue and Binh Phuoc. The project commenced in late 2015 and will continue for three years.

This program will target persons with disabilities, regardless of causes in all districts of Thua Thien Hue and Binh Phuoc provinces. The project will focus on people in need; persons with severe disabilities, people with intellectual impairments, people with multiple impairments and children with severe and intellectual impairments (disaggregated by sex, severity of disabilities and province).

Currently in Thua Thien Hue province there is a provincial DPO and seven district DPOs (excluding A Luoi district and Hue City) which have registered with the appropriate authorities and are conducting some activities for their members. However, these DPOs have not received any capacity building training or assistance, other than can be provided over the phone and through the ACDC's legal and social newsletters. Currently there are no international NGOs or government agencies providing financial or technical support for these groups. ACDC will conduct a needs-based assessment to assess the existing capacity of these groups and then develop a program of training and capacity building to assist these organizations to become effective advocates for persons with disabilities in the province. ACDC will also collaborate with the other local and international organizations that work in Hue province, Inclusive education support, vocational training, direct assistance for people with disabilities), the DAI Persons with Disabilities Support Program (PDSP) (case management and direct assistance), Hearts for Hue (micro-finance, health and education support).



USAID project launch in Hanoi

Binh Phuoc is a relatively isolated province that has had little external assistance, particularly in the area of disability. A small NGO COCOA South East Asia (COCOA SEA) is working with the Binh Phuoc Association for the Disabled, Poor and Orphans to improve toilets and sanitation facilities and to dig wells for clean water. Currently, there are no registered DPOs in Binh Phuoc province, although there may be some clubs or informal groups. ACDC will be responsible for identifying key leaders in both provinces and districts in order to mobilize persons with disabilities to form DPOs. The capacity building for Binh Phuoc DPOs starts in the middle of the first year according to plan and it will take time to develop relationships with local authorities and identify potential DPO leaders.

At the end of the project period the following outcomes will have been achieved:

- At least 7 DPOs/PA set up, conducting regular activities and advocacy for members
- 1,540 persons with disabilities will have increased knowledge about their rights, advocacy & life-skills
- 7,800 persons with disabilities will have received quality legal advice, and thus have been able to better exercise their rights and access services
- Persons with disabilities and their associations will be routinely involved in policy decisions that affect them.
- Survey of accessibility and a system for monitoring compliance with the Code and Standards on Accessible Construction, and the Standards for Accessible will be in place.

#### **Media coverage and links about the USAID project:**

<http://vtv.vn/video/ban-tin-tieng-viet-12h-28-10-2015-99261.htm>

[http://m.giadinhvatreem.vn/xem-tin\\_le-gioi-thieu-du-an-mo-rong-ho-tro-nguoi-khuyet-tat-viet-nam\\_596\\_4244.html](http://m.giadinhvatreem.vn/xem-tin_le-gioi-thieu-du-an-mo-rong-ho-tro-nguoi-khuyet-tat-viet-nam_596_4244.html)

<http://www.nhandan.com.vn/xahoi/nhan-ai/item/27809102-hoa-ky-ho-tro-nguoi-khuyet-tat-viet-nam-hoa-nhap-xa-hoi.html>

<http://www.vietnamplus.vn/usaid-tai-tro-6-du-an-nang-cao-nang-luc-cho-nguoi-khuyet-tat/351805.vnp>

<http://laodongthudo.vn/hoa-ky-mo-rong-ho-tro-nguoi-khuyet-tat-viet-nam-28107.html>

<http://baothuathienhue.vn/?qd=1&cn=34&newsid=1-0-63499>

[http://www.nhandan.com.vn/mobile/mobile\\_xahoi/mobile\\_tintucxh/item/27967902.html](http://www.nhandan.com.vn/mobile/mobile_xahoi/mobile_tintucxh/item/27967902.html)

[http://www.nhandan.com.vn/mobile/mobile\\_xahoi/mobile\\_tintucxh/item/27967902.html](http://www.nhandan.com.vn/mobile/mobile_xahoi/mobile_tintucxh/item/27967902.html)

### **3.2. HIWC**

(Hanoi International Women's Club) -<http://hanoi-iwc.com/>

**Sexual health “Cactus Blooming”. Ensure reproductive health care for Deaf women – 2012-15**



Young deaf women participating in the reproductive health training

The “Cactus Blooming” project has been implemented since 2012 to support reproductive health care and access to health care for women with disabilities in Vietnam. The project has been implemented in the districts of Ba Vi, Me Linh, Thanh Oai (Hanoi); Le Thuy (Quang Binh); Tien Hai (Thai Binh).

According to the Ministry of Labour, Invalids, and Social Affairs there are approximately 1 million deaf and hearing impaired people in Vietnam, 50% of whom are women and girls. These women face many difficulties, in particular in accessing information, knowledge and services related to reproductive health and sex education. Because of difficulties in communication, they cannot access information provided to other members of the community, or even to other people

with disabilities. In addition, many hearing impaired women have not been able to access government health insurance as they are entitled to.

The aims of the project are:

- Women with disabilities in project areas will be empowered through improved the knowledge about reproductive health care via training courses, peer counseling and reproductive health care documents.
- Women with disabilities are able to access free reproductive health examinations and treatment.
- To raise awareness of health care staff, and the general community about issues related to people with disabilities in general and reproductive health care issues for women with disabilities in particular.

In 2015, ACDC focused on supporting deaf women in Hanoi Association of the Deaf.

### **Key achievements in 2015:**

- Reproductive health training for 30 female members of the Hanoi Deaf Club
- Training in 'Accessible health environments for the deaf' for Ministry of Health staff at the Hanoi Maternity Hospital. Training included communication with the deaf, basic sign language, disability awareness, etc, and staff reported increased confidence in providing health care to deaf and hearing impaired women. The training participants have discussed and published more than 20 popular words in sign language at the Hanoi maternity hospital.
- Free examinations and reproductive health care for 46 deaf women, including gynecological examinations, 2D ultrasound, breast ultrasound, breast examination, colposcopy examination, vaginal ultrasound, pap smears, reproductive and sexual health consulting services. These examinations found 80% of the deaf women had gynecological problems: inflammation (nearly 50% of participants), ovarian cysts, cervical polyps, Napoth cysts, so necessary treatment was provided.
- Mobilization of additional budget from the hospital to implement health care activities (budget was tripled from 500.000VND per person up to 1.500.000VND per person).
- Construction of accessibility features at the Hanoi Maternity Hospital (ramps and accessible toilets) to ensure access for people with disabilities to quality health care.
- Deaf women have had opportunities to raise their voices on their difficulties and their needs to access health care services.

#### **Since 2012 Cactus Blooming has:**

- ✓ Facilitated medical examinations and provided free medicines to nearly 1060 women with disabilities;
- ✓ Provided reproductive health care training for nearly 420 women with disabilities;
- ✓ Compiled and republished 3000 handbooks on reproductive health care especially for women with disabilities;
- ✓ Constructed and repaired three accessible toilets and wheelchair ramps in medical units/hospitals;
- ✓ Organized three seminars on access to health care for people with disabilities for medical staff;
- ✓ Facilitated 10 peer meetings for women with disabilities.

### Media coverage and links about the HIWC project:

<http://laodongthudo.vn/toa-dam-moi-truong-y-te-tiep-can-cho-nguoi-diec-25508.html>

<http://www.ktdt.vn/xa-hoi/y-te/2015/08/8102e696/kham-suc-khoe-sinh-san-mien-phi-cho-phu-nu-diec-ha-noi/>

<http://giadinhvatreem.vn/Thong-diep/Phu-nu-diec-Kho-khan-va-mong-muon-3675>

<https://www.facebook.com/media/set/?set=a.944005892325715.1073741922.421165194609790&type=3>

### 3.3. ICRC/SFD

(ICRC Special Fund for the Disabled) - <http://sfd.icrc.org/>

#### Advocacy for universal coverage of assistive devices by state health insurance – 2014 - 2019

##### General objective

All persons with disabilities in Vietnam regardless of their disability, personal status, or financial capacity will benefit from universal coverage by State health insurance including assistive devices

##### Specific objectives

1. Persons with disabilities in Vietnam regardless the type and level of their disabilities are provided with Health Insurance Card free of charge by the State
2. Assistive devices, including mobility aids, for PWDs are in the list of items covered by the State Health Insurance
3. Legal documents on those two mentioned objectives are issued by the relevant government agencies
4. Communication with *targeted groups* (as described in chapter IV) are enhanced through the regular publication of articles related to assistive devices in the Newsletter of ACDC



Rehabilitation and advocacy training in partnership with ICRC

##### Target Groups

1. *Relevant government agencies*, particularly decision makers, so as to convince them of the necessity that assistive devices for PWDs are covered by State health insurance
2. *PWDs* so as to make them aware of their right to receive assistive devices they need, including mobility aids, free of charge and willing to fight for it
3. *NGOs, INGOs, Red Cross movement, donors, diplomats, private sector and, other entities involved in disability issues* so as to convince them to disseminate the idea of Universal Coverage and support activities of this cooperative group

## Key achievements during 2015

- In early 2016 the government agreed that assistive devices (wheelchairs, orthotic and prosthetic devices) would be covered by State health insurance.
- ACDC has strengthened their relationship with key government ministries and is now regarded as an expert authority on disability issues.

## Media coverage and links about the ICRC project:

<http://cand.com.vn/doi-song/Nguoi-khuyet-tat-se-duoc-huong-nhieu-quyen-loi-hon-373253/>  
<http://www.baohaiquan.vn/Pages/Mo-rong-quyen-loi-bao-hiem-y-te-cho-hon-6-trieu-nguoi-khuyet-tat.aspx>  
<http://www.kinhthedothi.vn/xa-hoi/y-te/2015/11/81030543/them-25-vat-tu-dung-cho-phuc-hoi-chuc-nang-duoc-bao-hiem-y-te-chi-tra/>  
<http://m.vov.vn/xa-hoi/phuc-hoi-chuc-nang-se-duoc-quy-bhyt-thanh-toan-the-nao-451570.vov>  
<http://suckhoedoisong.vn/thoi-su/mo-rong-quyen-loi-cua-nguoi-khuyet-tat-dieu-tri-phuc-hoi-chuc-nang-2015111817253309.htm>  
<http://dangcongsan.vn/tu-tuong-van-hoa/trao-giai-cuoc-thi-a-nh-chuyen-cu-a-doi-chan-338312.html>  
<http://www.antv.gov.vn/tin-tuc/van-hoa-the-thao/trao-giai-cuoc-thi-anh-chuyen-cua-doi-chan-179022.html>  
<https://www.youtube.com/watch?v=LQOVQHtmzAI&list=PLP2uWpYxMAPFzWeS9eFIBvAC4s41zt-bT&index=6>

## 3.4. CBM

<http://www.cbm.org/>

### Monitoring, evaluation and advocacy for implementation of the UN Convention on the Rights of People with Disabilities (UN CPRD) – 2015 - 2019



Project Launch, Hanoi

On the 28<sup>th</sup> of November 2014, the Vietnamese government ratified the Convention on the Rights of Persons with Disability (CRPD hereafter) after much advocacy initiatives by DPOs, (I) NGOs and civil society groups and movements. While, ratifying the Convention signified the commitment of the Vietnamese government in promoting and upholding the rights of persons with disability, the implementation of CRPD is still limited.

This project by ACDC aims to improve implementation of the Convention through establishing an effective monitoring system by civil society that can develop and submit shadow reports to the UN. Shadow reporting refers to a specific human rights advocacy practice whereby NGOs prepare independent assessments of State Party compliance with treaty obligations. The purpose of this reporting is to provide reliable information regarding the specific human rights situation in a national context. Above all, such reporting aims to promote change and improvements in law, policy and practice.

To facilitate this, the project strengthens the capacity of disabled people organizations (DPOs) around Vietnam to monitor and evaluate the implementation of CRPD. Through the

project, DPOs will be assisted to formally register, giving them legal standing with the Vietnamese government, and will be trained in advocacy, knowledge about the Convention and Vietnamese legal framework, monitoring and evaluation and organizational development to ensure strong, capable organizations that can sustain the M&E effort over the longer term.

The anticipated outcomes are:

- Shadow reports submitted to UN in before February 5th 2017 and 2019
- Over 2000 people with disabilities (leaders and members of DPOs) will have been trained and have skills in organizational management, advocacy and M&E
- A curriculum for training people with disabilities is developed, piloted and published – facilitating future training of more DPOs in more provinces
- The network of DPOs is strengthened, better communication and collaboration, particularly for advocacy purposes



Some of the twenty participants, representing sixteen DPOs from throughout the country participating in a seminar to revise, adjust and finalise the training curriculum

The project geographical scope covers 21 of 63 provinces in all three regions of Vietnam

**Key achievements during 2015:**

- Six training modules for monitoring and evaluating the CRPD were developed
- ACDC is supporting the establishment of two Provincial DPOs in Nghe An and Quang Ngai.
- A number of meetings, conferences were held related to the CPRD

**Media coverage and links about the CBM project:**

- <https://www.youtube.com/watch?v=EMFZ7dN6gZg>
- <http://lecourrier.vn/les-handicapes-peuvent-veiller-a-leurs-droits-issus-de-la-convention-de-lonu/184808.html>
- <http://www.baoyenbai.com.vn/PrintPreview/128771/>
- <http://thuongmaibanle.vn/news/dong-hanh-cung-nguoi-khuyet-tat/5156-khoi-dong-du-an-giam-sat-danh-gia-va-thuc-hien-cong-uoc-cua-lien-hop-quoc-ve-quyen-cua-nguoi-khuyet-tat-viet-nam.html>
- <http://giadinhvatreem.vn/Tieu-diem/Khoi-dong-du-an-Giam-sat-danh-gia-va-thuc-hien-Cong-uoc-cua-LHQ-ve-quyen-cua-nguoi-khuyet-tat-tai-Viet-Nam-3805>
- <http://vtv.vn/viet-nam-va-the-gioi/khoi-dong-giam-sat-thuc-hien-cong-uoc-lhq-ve-quyen-cua-nguoi-khuyet-tat-20150918094229665.htm>
- <http://kinhthemoitruong.vn/news/Tin-tuc-su-kien/Thuc-hien-cong-uoc-ve-quyen-cua-nguoi-khuyet-tat-o-nuoc-ta-3039/>
- [http://laodongthudo.vn/preview\\_article/dm9naWFuZw==/giam-sat-thuc-thi-cong-uoc-lhq-ve-quyen-cua-nguoi-khuyet-tat-26395.html](http://laodongthudo.vn/preview_article/dm9naWFuZw==/giam-sat-thuc-thi-cong-uoc-lhq-ve-quyen-cua-nguoi-khuyet-tat-26395.html)
- <http://www.baomoi.com/Khoi-dong-giam-sat-thuc-hien-Cong-uoc-LHQ-ve-quyen-cua-nguoi-khuyet-tat/c/17538650.epi>
- <http://tinbao24h.com/Article/Khoi-dong-giam-sat-thuc-hien-Cong-uoc-LHQ-ve-quyen-cua-nguoi-khuyet-tat-23328306>



A photo exhibition about girls with disabilities at the Open University in Hanoi

### 3.5. MRGD:

Monitoring the education rights of girls with disabilities 2014- 2015

Girls with disabilities are considered one of the most disadvantaged of the 100 million people with disabilities in the world. In 2013 a Unicef report on the Status of Children with Disabilities found that girls with disabilities still face a lot of challenges due to social, institutional, cultural, and environmental barriers. These include lack of appropriate health care; education, career opportunities, and a lack of

community involvement. Girls with disabilities need protection from abuse, exploitation and discrimination in family, school, and society.

#### Objectives:

- ▶ Disseminate intensive knowledge about education rights for girls with disabilities, improve capacities for women and girls with disabilities in monitoring disability rights.
- ▶ promoting sexual equality for people with disabilities disabilities
- ▶ Make positive changes in community awareness as well as among people with disabilities themselves about disability issues.

#### Key achievements in 2015:

- 10 women with disabilities were trained to become the core staff in designing monitoring models based on disability rights.
- 23 girls with disabilities in Tu Liem district were chosen to equip themselves with basic skills in documenting their lives through photography (Photovoice) and drawing. A photo exhibition about girls with disabilities was held at the Open University in Hanoi
- A workshop on advocacy to women and girls with disabilities provided opportunities for girls to raise their voices.

#### Media coverage and links about the MRGD project:

<http://www.vietnamplus.vn/doi-thoai-ve-giao-duc-hoa-nhap-tre-em-gai-va-phu-nu-khuyet-tat/307795.vnp>

<http://vov.vn/xa-hoi/giao-duc/doi-thoai-ve-chinh-sach-giao-duc-hoa-nhap-cho-tre-em-gai-383717.vov>

<http://citinews.net/xa-hoi/doi-thoai-ve-giao-duc-hoa-nhap-tre-em-gai-va-phu-nu-khuyet-tat-LTNLESA/>

<http://vietbao.vn/Xa-hoi/Doi-thoai-ve-chinh-sach-giao-duc-hoa-nhap-cho-tre-em-gai/181383718/157/>

### 3.6. DAI

<http://dai.com/>

**Strengthening the Role and Voice of People with Disabilities through PWD Associations in Quang Nam Province – 2014-2015**



Advocacy training for people with disabilities

Over the past fifteen years, Vietnam has made significant improvements in promoting opportunities for people with disabilities. However, barriers remain preventing PWDs from fully accessing the education, health care, employment opportunities, and financial and legal services they are accorded in the recent Vietnam Disability Law and Vietnam's recognition of the UN Convention on the Rights of PWD. Although local government authorities are responsible for practicing social work to support disadvantaged and marginalized groups, their capacity is limited due to minimal financial

resources and lack of knowledge and skills to adequately reach rural poor families. Awareness about PWD rights among PWD and the general population in Vietnam is low, limiting the extent of peoples' integration in their communities.

In Quang Nam, the provincial DPO network has around 3,600 members, and provides vocational training and employment courses, legal advice, important information about PWD services and networking with other organizations with similar missions. Despite its significant membership base, the DPO currently has limited capacity to advocate for the rights of PWD and provide legal advice to its members.

ACDC was contracted to provide training and technical support to increase access for people with disabilities to legal guidance and information about their rights as related to the national-level laws on disability and social welfare and the UN Convention on the Rights of People with Disabilities (CPRD) in under-resourced areas of Quang Nam province.

#### Key achievements in 2015:

- Four new DPOs established in two districts of Quang Nam province: Dien An, Dien Ngoc (Dien Ban), Dai Hong, Dai Lanh (Dai Loc).
- Legal advice and counseling for people with disabilities in Quang Nam provinces
- Policy and advocacy training for DPOs in Quang Nam province

#### Media coverage and other links about the DAI project:

<http://dienban.gov.vn/Default.aspx?tabid=857&id=64&language=vi-VN>

<http://baoquangnam.com.vn/xa-hoi/201504/tap-huan-phap-luat-cho-can-bo-nguoi-khuyet-tat-603641/>

<http://www1.vtc.com.vn/vod/102745/Chuong-trinh-Viet-Nam-online-ngay-07-06-2015.html>

<http://dbrt.org.vn/xa-hoi/1858-tp-hun-phap-lut-cho-can-b-ngi-khuyt-tt>

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[https://www.thuathienhue.gov.vn/PortalNews/Detail/23901/Phong\\_Dien\\_Tap\\_huan\\_nang\\_ca\\_o\\_nang\\_luc\\_cho\\_nguoi\\_khuyet\\_tat.html](https://www.thuathienhue.gov.vn/PortalNews/Detail/23901/Phong_Dien_Tap_huan_nang_ca_o_nang_luc_cho_nguoi_khuyet_tat.html)

## 4:0 DPO Network and Communications

A key component of ACDCs activities are to develop and support the DPO network in Vietnam. In addition to several projects assisting DPOs with capacity building, during 2015 ACDC achieved the following in terms of communications and capacity building for people with disabilities and DPOs in particular.

### Key Achievements in 2015:

- ACDC is the focal point and coordinator for the Disability Forum Vietnam. The forum is a place to connect and share information between organizations of and for people with disabilities throughout the country
- ACDC has close connections with all disability groups nationwide. ACDC continuously updates and shares information about groups and their activities newsletter, email, and social media .
- Expand and promote the establishment of associations/groups of people with disabilities. In 2015 ACDC has supported the establishment of 4 DPOs in Quang Nam and supported the establishment of the provincial DPO in Thai Binh province.
- Conducted nearly twenty training courses to improve the capacity of people with disabilities, including for core members of DPOs about accessibility, legal rights, etc.

**Table 1: Publications and Communications materials produced and disseminated during 2015:**

Publication name	Key Contents	Dissemination
Bản tin Chính sách & Cuộc sống (Policy and Life Newsletter)	A monthly newsletter concerning key legal and policy issues affecting people with disabilities	Sent to: <ul style="list-style-type: none"> <li>- DPOs</li> <li>- NGO and other partners</li> <li>- Government organizations</li> <li>- DOLISA</li> </ul>
Toolkit for Capacity Building of DPOs on Laws and policies	The UN Convention on the Rights of PWD, Vietnam Disability Law and related policies, how to develop a DPO, advocacy and communications	Will be used for training of DPOs and distributed to other organizations supporting DPOs



## Action to the Community Development Center

### 5:0 Legal advocacy

During 2015 ACDC further developed the legal advocacy department to continue to provide legal advice and support for people with disabilities throughout the country. People can contact the service via email, phone or online, or visit the service in Hanoi.

In 2015 the Legal Advocacy service had 4 staff, including, 4 Lawyers, and 1 Interns

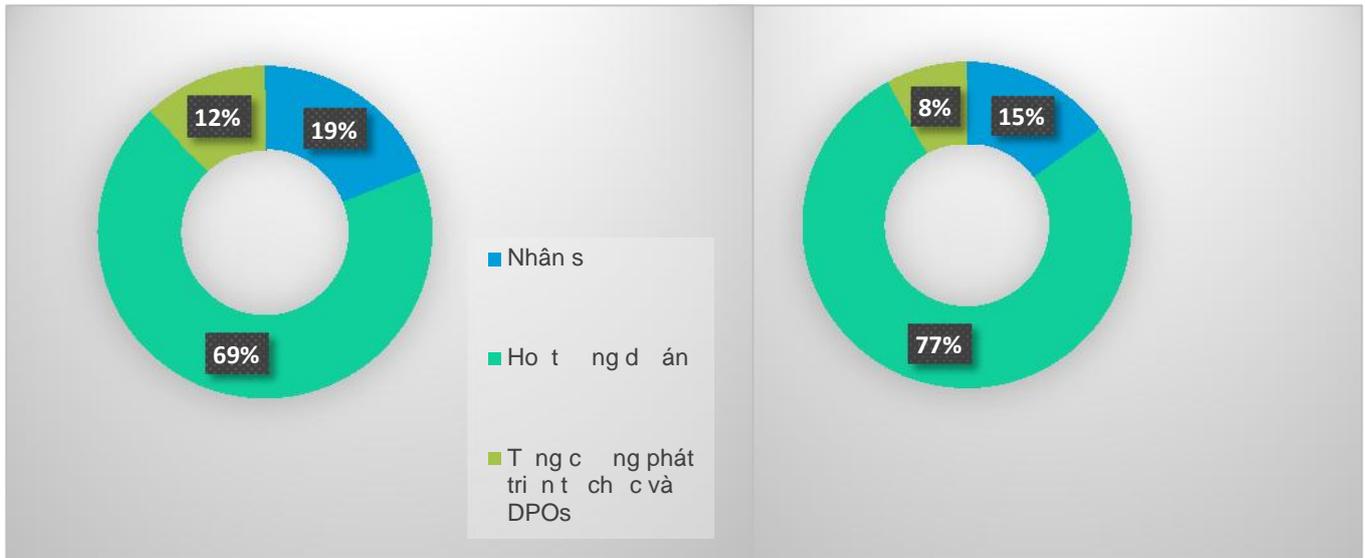
#### Key achievements in 2015:

- Four legal consulting outreach trips were made to Ha Giang and Quang Nam provinces.
- Legal consulting, answering the enquiries of approximately 2000 people with disabilities and their family members.
- Advocacy during the development of a replacement for Circular 11/2009/TT-BYT, dated 14/08/2009 related to the categories of disease and treatment days covered by public health insurance. The new circular will include public insurance for wheelchairs and prosthetic and orthotic devices.



## 6:0 Financial Data

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N m 2014

N m 2015

**% financial management  
(direct and indirect activities)**

## 7:0 Contact Details

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