



**ANNUAL
REPORT
2020**



Welcome to ACDC annual report 2020

Action to the Community Development Institute (ACDC), formerly known as Action to the community Development Center (ACDC) is a local non-government organization founded in 2011 working for and for persons with disabilities in Vietnam, support persons with disabilities and other vulnerable groups in the community in many aspects of their lives. Nearly ten years, ACDC has been striving relentlessly and has established many innovative marks in its mission of empowering the rights and building a society without barriers for persons with disabilities in Vietnam.

The year 2020 witnessed great changes with many difficulties and challenges not only for Vietnam but also globally. This is also the year marking the maturity of ACDC when implementing the new strategy for the period 2020 - 2030 of the Action to the Community Development Institute. With the efforts and enthusiasm for the community of persons with disabilities, the solidarity of members and the companionship of our partners, friends and colleagues, we are still steadfast in our mission of "Sharing vision, bringing empowerment", which was selected 5 years ago and will also be the motto of ACDC for the next 10 years.

We hope this annual report will give you a better overview and understanding of the activities ACDC has carried out this year as well as the values we are aiming for in the new phase.

On behalf of the ACDC, I would like to express our sincere thanks to ministries, ministerial-level agencies, provincial People's Committees, departments, agencies, organizations for persons with disabilities, organizations of persons with disabilities, sponsors, media agencies and friends as well as my colleagues, who have always accompanied and supported ACDC throughout the past.

We hope that in the next period, we will have the opportunity to continue to work with you, receive your cooperation and support. All for the integration, for the independent life and the more active contribution of Vietnamese persons with disabilities in the upcoming development path.

Best regards,

Nguyen Thi Lan Anh – Director

Action to the Community Development Institute (ACDC)





About ACDC

Action to the Community Development Institute (ACDC), formally Action to the Community Development Center (ACDC) is a Vietnamese non-government organization, established in 2011, for and of persons with disabilities, to support the persons with disabilities and vulnerable groups in the society.

ACDC is also a for and by persons with disabilities organization, promoting and supporting the activities of all implementing partners to support persons with disabilities in improving quality of life, looking towards equal status, independence, social integration, and abilities of persons with disabilities to contribute more effectively to the society, following the realization of “no one is left behind”.

Vision 2030

ACDC is a reputable organization in improving quality of life, promoting the full and effective participation of persons with disabilities and vulnerable groups.

Mission

ACDC is committed to contributing to the inclusion of persons with disabilities and vulnerable groups through support activities to ensure the rights of persons with disabilities and promote Persons with disabilities-support models.



MAIN ACHIEVEMENTS

1 Changing the awareness of the society about disability

In 2020, ACDC has made efforts to raise the awareness of nearly **5,300** people having increased awareness about disability, of which:



Nearly **700** people came from the legislature and law enforcement agencies.



Nearly **3,000** of people including persons with disabilities and their relatives.



More than **1650** of people coming from businesses, the press, the community,...



I have changed my perception after participating in activities of ACDC's project - where I was able to collaborate and access the thoughts, behavior and actions towards people with disabilities, completely different from my thoughts and actions before. I feel great! I feel extremely happy because of the things that I had done and will forever do while I can participate in activities related to people with disabilities.



Share of Mr. Dinh Man Nguyen Head of Social Protection Department, Department of Labor - Invalids and Social Affairs of Thua Thien Hue province

2 Promoting the development and expansion of supportive services for persons with disabilities



More than **3120** persons with disabilities have received support from ACDC's service models, in particular, nearly **2,000** people have been supported with free legal counseling services, **778** people have received support from the Covid-19 assisting model and the rest from other models.



8 targeted communities have deployed the models. The quality of life of persons with disabilities has been significantly improved.



9 models were deployed to promote the accessibility of persons with disabilities in all areas of life. For the first time in Vietnam, **4** Transit House models were deployed in 3 provinces of Quang Nam, Quang Tri, and Thua Thien Hue with the aim of improving the quality of rehabilitation services, the quality of life and increasing integration and employment opportunities for persons with disabilities.



The transit house model is a practical and useful model that has supported people with disabilities a lot. It is necessary to replicate the model for all medical centers in Thua Thien Hue, aiming to provide the whole society for people with disabilities to have access. In the coming time, Phu Vang District Medical Center will continue to promote more to support people with disabilities in Phu Vang in particular and for other people with disabilities when needed.



Share of specialist doctor No. 11 Truong Nhu Son, Director of the Medical Center of Phu Vang district, Hue province



3 Assisting in building, developing and maintaining networks of persons with disabilities, bringing their voices to the world



80 persons with disabilities have participated in the national disability policy and initiative forums. Ideas and initiatives focus mainly on creating quality products or services, promoting the potentials and strengths of persons with disabilities as well as creating jobs and stable incomes for persons with disabilities and their teams. Association of People with Disabilities.



92 associations, groups of persons with disabilities have participated in technical assistance activities, including **35** workshops / conferences, **48** training sessions and **9** direct consultations/ training.



4 associations, in which **1** association of persons with disabilities with legal status are supported to establish in Thai Hoa district, **3** self-help groups and groups of parents of children with disabilities are established in Cao Bang and Bac Kan.

On December 25, 2020, the Congress of People with Disabilities in Thai Hoa town, Nghe An province was successful. This is the result of a process of efforts of the Mobilization Committee, the result of the side-by-side and support in all aspects from ACDRC and the CBM sponsor. I think that this is the joy not only of people with disabilities in Thai Hoa town, Nghe An province but also of the movement of people with disabilities in Vietnam.

Share of Mr. Phan Huu Thao, Chairman of Thai Hoa Town Association for People with Disabilities

4 Improving Laws and policies for persons with disabilities and disadvantaged groups



5 monitoring reports on the implementation of policies related to persons with disabilities, including **1** independent report on monitoring enforcement of the International Convention on the Rights of Persons with Disabilities and **4** reports at the provincial level.



7 recommended policies are submitted to the policy-making body. Draft legal documents related to different fields such as: medical examination and treatment; Health Insurance; road traffic; social protection, prevention, and response to gender-based violence...



A set of universal access traffic criteria was included in Decision No. 753 / QĐ-TTg dated June 3, 2020 and Decision No. 1190 / QĐ-TTg dated August 5, 2020 of the Prime Minister. According to Decision 753 / QĐ-TTg, the Ministry of Transport presides over and coordinates with relevant ministries and agencies to develop and promulgate universal access traffic criteria and a thorough manual. Universal traffic technique.



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Through the development of this set of criteria, we wish to raise the awareness of the authorities when approving and implementing construction, renovation and upgrading projects for the transport system in general. Second, when the Ministry of Transport has access, there will be criteria for the means of transportation to reach, then the localities will follow it to define. Third, the criteria of transport access will put the criteria of what policy mechanisms we need to support when developing infrastructure and vehicle development.

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Share of Mr. Pham Hoai Chung, Deputy Director of Institute of Transport Strategy and Development



5 Developing the capacity of ACDC



30 employees are working full time, of which **34.37%** are persons with disabilities with full knowledge and skills in supporting persons with disabilities in appropriate ways. More than **90%** of ACDC's staff has been trained in social work and disability inclusion, of which **05** key staff have been deeply trained to become faculty on equality and disability inclusion. In addition, ACDC also has **08** field staff in the areas of Thua Thien Hue, Quang Tri, Quang Nam, of which **05** staff members with more than 5 years of experience implementing projects in the community.



79 specialists

33 volunteers

Who have accompanied ACDC in 2020 to implement activities to support persons with disabilities such as: improving knowledge of skills in advocacy, disability inclusion, livelihoods, group association development, preventing gender-based violence,...; consulting, designing physical approach models...

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With a turbulent year like 2020, ACDC's staff has made constant efforts to successfully fulfill strategic targets. More than ever, over the past time, ACDC staff has shown their professionalism and shared and cooperated with central and local partners in their efforts to ensure equal and fair rights and opportunities, the full and effective participation of people with disabilities as well as other vulnerable groups in economic, cultural, political, social activities ... especially in difficult times with numerous challenges such as epidemics and natural disasters. In the coming time, ACDC will continue its efforts to maintain and develop a diverse team of personnel working in a professional environment. Inclusion values will also continue to be shared, applied and spread to partners and collaborators.

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Share of Ms. Dam Viet Ha, Deputy Director of Action to the Community Development Institute (ACDC)



MAJOR PROJECTS AND PROGRAMS



Cao Bang, Bac Kan

- Project "My right to education" funded by Childfund

Hoa Binh

- Project "Promote transparency and the participation of people in state budget management" funded by Oxfam

Ha Noi

- "Advanced IT education using computers for the persons with disabilities" Program funded by Mitsubishi
- Project "Best Buddies Vietnam" funded by Best Buddies International
- Project "Empowering women and girls with disabilities in Vietnam" funded by UNDEF
- Project "Cactus blooming" funded by HIWC

HOANG SA

Nghe An

- Project "Strengthening capacity to respond to gender-based violence against women and girls with disabilities in Nghe An Province" funded by JIFF

Quang Tri, Thua Thien Hue, Quang Nam

- Project "Raising Voices, Creating Opportunities" funded by USAID

Quang Tri

- Project "Promoting independent living of persons with severe disabilities in Quang Tri Province" funded by HI

Da Nang

- Project "Empowering women and girls with disabilities in Vietnam" funded by UNDEF

TRUONG SA

Vietnam

- Project "Immediate response to support persons with disabilities and their organisation" funded by CBM
- Project "Advocate for universal coverage of assistive devices by state health insurance" funded by ICRC
- Project "Monitoring and Evaluation and Advocacy for the Implementation of CRPD" funded by CBM

HIGHLIGHTS IN 2020

1 Supporting persons with disabilities to respond to and overcome the Covid-19 pandemic



Since February 2020, Covid-19 has had complicated developments in Vietnam. In order not to leave anyone behind during the pandemic, a series of activities organized by ACDC, including mobilizing resources from all over the world, participated in the drafting committee of the "Handbook of prevention

measures Covid-19 translation for persons with disabilities in the community" of the Ministry of Health; converting the MOH's covid-19 prevention communication video clip into one with sign language translation; co-funding the maintenance of sign language interpretation on the program "Vietnam today" of VTV1 at 17:30 every day from March 2020 up to now.

Besides, through donation campaigns, ACDC has donated 480 liters of hand sanitizer to 20 units of the Association, groups of persons with disabilities, supported personal hygiene packages to 280 persons with disabilities in 6 provinces / cities, supported more than 27 tons of rice and necessities to more than 1,550 persons with disabilities in 11 provinces in Vietnam; supported finance to 50 persons with disabilities (revolving capital), helping them stabilize and develop their family economy. The immediate actions and follow-up of the government's decisions from the ACDC were highly appreciated by the community.

2 Legal counseling and policy advocacy

In 2020, ACDC had counseled 1552 persons with disabilities / families of persons with disabilities in different forms. Counseling topics are in many areas, in which social protection is still the field of most interest, followed by areas such as loans - business, education, insurance,...

In addition, ACDC has do researches, commented on, and proposed to integrate disability policies into 07 drafts of legal document in different fields such as: medical examination and treatment; health insurance; road traffic; social protection, prevention and response to gender-based violence...

ACDC and its partners have also successfully advocated for the Ministry of Universal Access Criteria in Decision No. 753 / QĐ-TTg dated June 3, 2020 and Decision No. 1190 / QĐ-TTg dated August 5, 2020 by the Prime Minister. Accordingly, the Ministry of Transport will assume the prime responsibility for, and coordinate with concerned ministries and branches in, formulating and promulgating universal access traffic criteria and universal accessible traffic technical manual.



3 Replicating the model of transit houses for persons with disabilities

In 2020, the model of transit house for the disabled has been replicated and deployed with 4 models built and operated at 03 district health centers and 01 Traditional Medicine Hospital - Rehabilitation of the three provinces of Quang Nam, Quang Tri and Thua Thien Hue. More than 70 patients, persons with disabilities have been practiced in this model, of which about 52 patients are inpatient, 18 patients are exercising outpatient.

The transit house simulates a normal house with full functional rooms and utensils, serves daily functions and is designed according to the standards of the Ministry of Construction to match the height Absolutely safe for People with disabilities, making it easy for People with disabilities to move and live by themselves.

ACDC hopes that this model will improve the quality of rehabilitation services, improve the quality of life and increase integration and employment opportunities for persons with disabilities, therefore, creating positive changes in the perception of the community and society about the capacities and abilities of persons with disabilities in an accessible and inclusive environment.



4 Implementing the program "Improving computer skills for persons with disabilities"



In 2020, under the sponsorship of Mitsubishi Corporation Vietnam, ACDC has implemented the program "Improving computer skills for persons with disabilities" in order to improve capacity and create opportunities for disabled youth in job training and finding suitable jobs.

The program has attracted the participation of more than 40 students with many different types of disabilities, many of whom have first access to information technology methodically, typically a group of young people with intellectual disabilities.

That was also the first time that ACDC had implemented a model of vocational training for persons with disabilities with a learner-centered approach with the expectation of being able to access a variety of disabilities and create development opportunities for each learner so that "no one will be left behind".

5 Accompanying the organization of the Women's Entrepreneurial Competition

23/32 projects of women with disabilities participating in the Women's Entrepreneurship Contest 2020 with the theme "Creative Startups - Successful Connections" were honored and awarded at the forum "Inspiring Women starting a business in the digital economy" held on October 13, 2020 in Hanoi. ACDC is a companion of the Vietnam Women's Union to support projects of women with disabilities in this competition.

The contest aims to raise the awareness for women and the whole society about the movement for women to start a business to innovate and establish a female business; creating an environment for women in remote areas, poor women and disabled women to boldly participate in creative start-ups, contributing to economic development of individuals, families and the country.



6 Implementing the initiative "Promoting activities to maintain sustainability and stability of organizations of persons with disabilities."



The fund "Promoting activities to maintain sustainability and stability of organizations of persons with disabilities" was born in the project "Monitoring and evaluation of the implementation of the International Convention on the Rights of People with Disabilities in Vietnam" sponsored by CBM through ACDC. Overcoming 18 dossiers of initiatives sent back, 04 initiatives on models of supporting livelihoods, production, and business of the association / group of persons with disabilities received the grant. By the end

of 2020, the initiatives had achieved remarkable results and demonstrated the feasibility and opportunity to maintain and develop the livelihood model, increase the sustainability and stability of the organization of persons with disabilities.

After the sponsorship, the initiatives are committed to continue to develop and multiply, helping members have more income as well as helping the Association to have more resources, creating motivation for future development.



7 Establishing Association of People with Disabilities in Thai Hoa town, Nghe An province

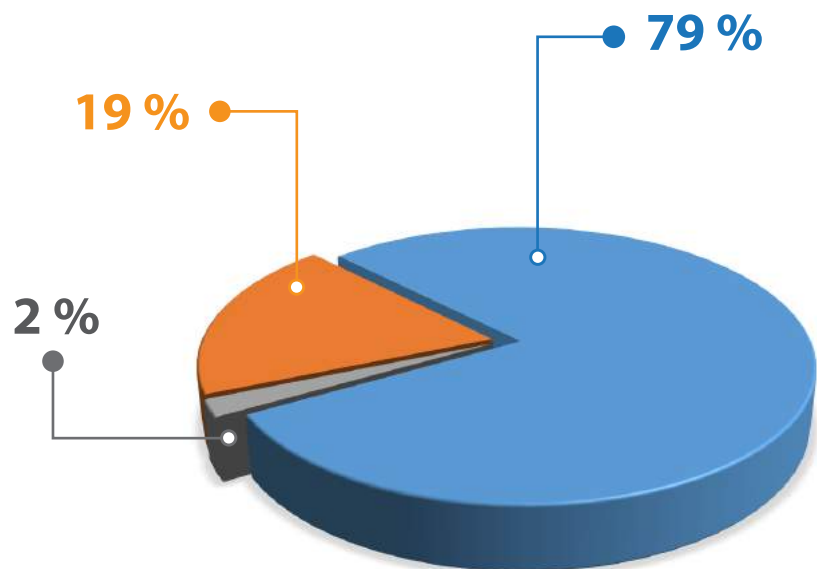


On the morning of December 24, 2020, the Association of People with Disabilities in Thai Hoa town, Nghe An province held the 1st Congress term 2020 - 2025. The Congress agreed and elected 10 members of the Executive Committee and elected 3 members of the Standing Committee of the Association of People with Disabilities of Thai Hoa Town, term I. This was a great success of the Committee for the establishment of Thai Hoa town, the Association of People with Disabilities in Nghe An province. At the same time, this was also a remarkable milestone for the efforts and positive impacts that ACDC has created in the implementation of projects supporting persons with disabilities in Nghe An.

The establishment of the Association of People with Disabilities in Thai Hoa town is a great success in the current period. This is the great result of the efforts and dedication from the advocacy committee to establish the Disabled People Association, the unanimous support from the Thi Party Committee, the People's Committee of Thai Hoa town and the significant contributions of the project "Monitoring and evaluation of the implementation of the United Nations International Convention on the Rights of Persons with Disabilities" performed by ACDC under the sponsorship of CBM. Thus, since the project's inception, 8 organizations of persons with disabilities have been established and have effectively supported the development of 23 organizations of persons with disabilities across the country.



FINANCIAL REPORT



- Project activities
- Personnel
- Strengthening organizational skills and Others

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Front Cover: Mr Nguyen Ngoc Chau who is a persons of mobility disability in Hoa Binh province was happy to receive ACDC gift which supports him to overcome difficulties during COVID-19 pandemic

